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No-EDN-GDC-NLG ( ) Dated: Nalagarh, the 28/05/2025

## Action Taken Report on Student Feedback

### Summary of complaints by the students in the feedback form and actions taken by the IQAC committee:

#### 1. Infrastructure Issues

**Complaint:** Students reported that furniture is broken and classroom doors are not functional. Students requested replacements for benches and fans, along with improved care for the sports ground. There is a need for toilet repairs.

**Action Taken:** Undersigned directed the Building and Electricity Committee to assess and repair broken furniture and classroom doors. An inventory of sports equipment and furniture is being conducted. A maintenance request has been submitted to address repairs and cleanliness of the toilets. A schedule for regular maintenance checks has been established. Make the budgetary provision to resolve all these maintenance work in upcoming RUSA grant.

#### 3. Security Concerns Regarding Outsiders

**Complaint:** There were concerns about monitoring outsiders on campus.

**Action Taken:** Undersigned directed the Discipline Committee to undertake increase surveillance in areas with frequent unauthorized entries and ensure regular patrols across campus. Work with security personnel to monitor entry points and consider identity verification during high-traffic hours to restrict unauthorized access. Prepare an official complaint to the local Police Department regarding the presence of outsiders on campus. Additional security cameras are being considered for strategic locations around the campus..

#### 5. Cleanliness of Corridors and Classrooms

**Complaint:** While the overall infrastructure is satisfactory, cleanliness needs attention.

**Action Taken:** Undersigned directed the Campus Beautification Committee to organize a comprehensive cleanliness drive across the campus, focusing on Classrooms, common spaces, and outdoor areas. Sweepers and Peons have been instructed to increase cleaning frequency in corridors and classrooms. Engage students from NSS, NCC, and Rovers & Rangers units to actively participate in the cleanliness drive. Coordinate with these groups to schedule regular activities and ensure student involvement. Conduct awareness campaigns to encourage all students and staff to maintain a clean environment, including waste segregation and proper disposal practices.

#### Conclusion

The administration is committed to addressing these complaints promptly and effectively. Due to lack of funds, some maintenance works will be resolved through upcoming RUSA grant. Regular updates will be communicated to students regarding the status of these actions. Feedback from the student body will continue to be invaluable in enhancing the overall college experience.

  
Principal  
